

MEETING:	Adults and Health Scrutiny Panel
DATE:	Tuesday, 1 March 2016
TITLE:	Primary Care Update
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SUMMARY:

This report provides an update to the Adults and Health Scrutiny Panel regarding developments in Primary Care. It describes the strategic direction of primary care including work around estates, access and prevention. It will also consider how this work links to Haringey Council's Priority 2: Outstanding for All: Enable all adults to live healthy, long and fulfilling lives with control over what is important to them.

SUPPORTING PAPERS:

None

RECOMMENDED ACTION:

This report is provided for INFORMATION

Objective(s) / Plans supported by this paper: A redefined model for Primary Care providing proactive and holistic services for local communities supporting 'healthier Haringey as a whole'.

Audit Trail:

Patient & Public Involvement (PPI): There has been no patient involvement in this paper

Equality Analysis:

Risks:

Resource Implications:

1. Introduction

Haringey CCG is working to ensure high quality general practice in Haringey together with NHS England and the local practices. The CCG is currently at level two co-commissioning; i.e. working in collaboration with NHS England to commission primary care, making decisions about how national priorities can be focused to the greatest benefit of the local community and considering how to continuously provide greater quality of care.

2. Primary Care Strategy

The Primary Care Strategy was developed across North Central London (NCL) (5 boroughs: Barnet, Camden, Enfield, Islington and Haringey). The strategy is based upon the delivery of the Strategic Commissioning Framework which was developed pan-London to provide a new Primary Care offer to Londoners based on specific goals. These are to provide accessible, coordinated and proactive care to the whole population. It is acknowledged that in order to achieve this it is also necessary to work on specific enablers which are estates, workforce, information technology infrastructure and at scale working.

One of Haringey CCGs areas of strategic priority is: “A redefined model for Primary Care providing proactive and holistic services for local communities supporting ‘healthier Haringey as a whole’.” Working towards the above goals will support the CCG in meeting this priority. This will also support the council in achieving priority 2 and its goal to enable all adults to live healthy, long and fulfilling lives in Haringey.

3. Accessible Care and at scale working

In the last 18 months, practices have been increasing the availability of GP appointments through working together in geographic areas to provide additional Saturday clinics and evening appointments. Practices are now establishing a pan-Haringey federation which will enable them to provide an equitable offer to all patients across Haringey for evening and weekend appointments. This will include the potential for patients to access the service via 111 or by being redirected from A&E when primary care is a more appropriate option. The new pan-Haringey service is due to be running by quarter 2 of 2016-17.

In addition to these appointments, work is ongoing to improve the use of technology to support better access. This includes increasing the uptake of online appointment booking and repeat prescription ordering. A bid is also due to be submitted to the national Primary Care Transformation Fund in April for e-consulting which would enable patients to get primary care advice and support electronically.

Improving access also includes ensuring the population to know when is the right time to use primary (GP) and acute (A&E) care and when to use other services which are more appropriate in certain instances, such as visiting a pharmacy or managing minor coughs and colds at home. Local councillors are invited to comment on how the CCG and the council might support the population to make the best choices about their use of healthcare.

The development of a new federation also provides opportunities for Primary Care to work differently together. It has the potential to create new models of care and to make available to the whole population a variety of services. An example of this would be that at scale they could more

effectively offer to the population access to long acting contraception. This is more cost effective and often better for patients. The CCG is working with public health, who commission this service, to consider how this could be best delivered.

4. Coordinated Care

Work is continuing to enable care to be coordinated around individuals. The Better Care Fund which is work coordinated between health and social care how supporting the development of multidisciplinary Locality Teams who can provide joined up care for those most in need of it, including those with multiple long term conditions and those most at risk of admission to hospital. Patients in this cohort are regularly discussed. As a result care plans are developed and dedicated care coordinators identified. Coordinated care provides better outcomes for patients.

5. Proactive Care

In 2015-16 a new local incentive scheme was developed to support increased case finding of those most at risk of stroke. This is a particular area of focus in Haringey Council's Priority 2. Haringey currently has higher than expected numbers of strokes occurring within its population and lower than expected identified cases of two medical conditions which are known risk factors for stroke. These are, atrial fibrillation (AF) (irregular heart beat) and hypertension (high blood pressure). A local incentive scheme has been developed to support GPs in identifying cases of AF and hypertension. The scheme has been running for 4 months. Practices have been screening for these conditions and by April 2016 further information will be received around the impact of this programme. The plan is to continue and extend the programme (from July 2016) to incentivise practices in the better management of these conditions. This includes supporting practices to engage in motivational interviewing of their patients which has been found in hypertension to support better self-management including better medication compliance.

From July 2016 the CCG plans to add a COPD (Chronic Obstructive Pulmonary Disease) (respiratory disease) case finding and management incentive scheme for GPs as this is also an area high incidence in Haringey which results in frequent avoidable hospital admissions.

Work continues to support better management of all long term conditions through self-management courses. In this financial year courses have been developed for those with diabetes and also for generic long term conditions. Evidence has shown that such groups support individuals to better manage their own health. This is also part of the council's priority 2.

Public health information is crucial in identifying those areas of priority for our Haringey population and the CCG continues to work closely with public health colleagues to ensure that we respond to the population's needs.

6. Estates Development

In the previous year, a primary care estates strategy was developed for Haringey which identified four wards with particular need for additional GP capacity. This report has previously been brought to the Adult Oversight and Scrutiny Committee. Work is now progressing to consider how to meet

this need. The priority areas are Green Lanes, Noel Park/Wood Green, Northumberland Park and Tottenham Hale.

Tottenham Hale, in particular, was identified as having a current need and agreement was achieved from NHS England to establish a new GP practice in the area. A temporary site is now in development in Hale Village that will be able to take up to 7000 patients whilst a permanent site is built. The new site is due to be open on 11th April 2016, however, there is some risk that work to re-specify the demountable may result in a further limited delay to later in April.

The best permanent site/s locations for this practice are yet to be confirmed. These are being considered as part of a current feasibility study in the area which will be completed in March 2016. It is, however, likely that the Wellbourne Centre will be a future primary care site with potential to accommodate at least 20,000 patients. The plan would also allow for flexible use of space to enable joint working with council and community services. This location will support growth of at least 20,000 patients. The Council is now looking for a development partner for this site. Planning permission will be sought later in 2016 with work starting on site in early 2017.

Other areas also having long term building solutions identified and proposed. Again, close working with the council is supporting these developments. In order to minimise the potentially significant uplift in rate and rents reimbursements that the CCG would be liable for when developments are complete, work is ongoing to bid for Primary Care Transformation Fund money (submissions are in April). This could potentially release capital to support building new premises which could then be used as GP practices at affordable rents.

7. Workforce Development

Ensuring that there are sufficient doctors, nurses and healthcare assistants in Haringey to meet the growing population is vital if Primary Care is to be of a high quality. The CCG works closely with health providers and adult social care in a network called the Community Education Provider Network (CEPN). This network seeks to ensure there is the right workforce in an area and to support coordinated training. In addition there are specific yearly priorities. In this year there has been a focus on practice nurse (and community nurse) recruitment and development and health and social care support worker training. In the new financial year it has been identified that recruitment and retention of staff in Haringey is a necessary priority. This includes primary care staff. The CCG is looking to work closely with the council and other partners to support development of the needed workforce in the area; considering how quality staff are attracted and retained.

8. Conclusion

Quality Primary Care is vital to support the Council's priority 2 to ensure Haringey's population is healthy. Close collaboration between health and the council is necessary if we are to achieve this goal. It will be vital to focus on prevention and well as treatment and to ensure that the necessary infrastructure is in place (including estates and technology) to deliver an effective primary care.